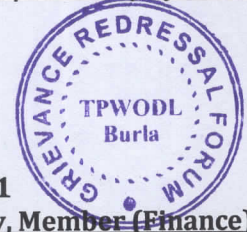


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)**



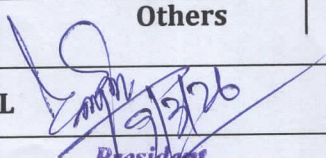
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 96 (4)

Date: 9/03/2026

**Present:**

Sri Ranjan Kumar Naik, President  
Sri S.K Dora (Co-opted Member)  
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/89/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Kahtu Rath At/Po- Dhanupali Dist-Sambalpur	4162-3202-0784	9437400689	
3	Respondent/s	SDO (Elect) Dhanupali, TPWODL		Division S.E.E.D, TPWODL, Sambalpur	
4	Date of Application	19.02.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	09.03.2026			
9	Date of Order	9/03/2026			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

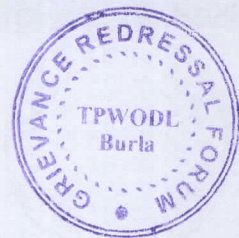
  
 President  
 Grievance Redressal Forum  
 TPWODL, Burla - 768017

**Place of Camp:** GRF Office, Burla, TPWODL, Sambalpur

**Appeared**

**For the Complainant-** Absent

**For the Respondent -** SDO(Elect.) Dhanupali, TPWODL, Sambalpur.



**GRF Case No- BRL/89/2026**

Khatu Rath  
At/Po- Dhanupali  
Dist-Sambalpur

**COMPLAINANT**

**VRS**

SDO(Elect.) Dhanupali, TPWODL, Sambalpur.

**OPPOSITE PARTY**

**GIST OF THE CASE**

The instant case filed by the Complainant relates to objection regarding electric connection extended to different consumers from his service line/Pole, without his written consent or NOC. The case being registered on 19.02.2026, notice was issued to both parties to appear on 09.03.2026, wherein the opposite party represented by Mr. Akash Mistry, OAG, under SDO-Dhanupali appeared for hearing. But, the complainant remained absent with a request letter vide e-mail dtd. 27.02.2026 to withdraw the case filed before the Forum.

Based on the request sought for by the complainant, the instant case is hereby dropped.

*Accordingly, the case is disposed of.*

**S.K Dora**

(Co-Opted Member)  
**Co-opted Member**

**Grievance Redressal Forum**  
TPWODL, Burla - 768017

**S.Tripathy**

Member (Finance)  
**Member**

**Grievance Redressal Forum**  
TPWODL, Burla - 768017

**Ranjan Kumar Naik**

(President)  
**President**

**Grievance Redressal Forum**  
TPWODL, Burla - 768017

**Copy to :-**

1. Khatu Rath, At/Po- Dhanupali, Dist-Sambalpur.
2. Sub-Divisional Officer (Elect.) Dhanupali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/89/2026)